



Pennsylvania (PA) Home Heating Equipment Rebate Frequently Asked Questions

What is the Pennsylvania Home Heating Equipment Rebate Program?

Pennsylvania is offering rebates for non-electric home heating and water heating equipment. Funded by the 2009 American Recovery and Reinvestment Act (ARRA), the program offers rebates for Pennsylvania residents to encourage energy efficient choices when replacing equipment. Rebates are available through a reservation system for a limited time for qualifying ENERGY STAR equipment starting on April 21, 2010.

Leveraged with existing natural gas utility rebate and manufacturer rebates that may be available for ENERGY STAR-qualifying equipment, these programs provide Pennsylvania residents a range of opportunities to save money on energy efficient equipment.

Who is Eligible to Participate?

Any resident of Pennsylvania in a single-family home who is replacing existing equipment with qualifying new products may qualify for the program. Reservations are required to receive rebates and are recommended prior to purchase to guarantee funds availability. Rebates are not available for equipment in new homes, only for replacement of existing equipment. Contractors and other third parties are not eligible to receive rebates.

Which Products Qualify, and How Much are the Rebates?

Rebates are available for the following ENERGY STAR qualified equipment. Rebates are limited to one product per category per household. Please note that gas source products include both natural gas and propane for all product categories. Product tiers indicated in green also qualify for federal tax credits (see below for more information about federal tax credits).

<u>Product</u>		<u>Energy Efficiency Requirement</u> (equivalent to ENERGY STAR or higher)	<u>Rebate</u>
ENERGY STAR-Qualified Water Heaters	Storage*	EF \geq 0.67 ENERGY STAR requirement effective 9/1/2010	\$100
	Tankless*	EF \geq 0.82	\$200
ENERGY STAR-Qualified Oil Furnaces		Tier 1: AFUE \geq 85%	\$200
		Tier 2: AFUE \geq 90%	\$300
ENERGY STAR-Qualified Gas Furnaces*		Tier 1: AFUE \geq 90%	\$200
		Tier 2: AFUE \geq 95%	\$300
ENERGY STAR-Qualified Oil Boilers		Tier 1: AFUE \geq 85%	\$250
		Tier 2: AFUE \geq 90%	\$500
ENERGY STAR-Qualified Gas Boilers*		Tier 1: AFUE \geq 85%	\$250
		Tier 2: AFUE \geq 90%	\$500

*Gas equipment includes natural gas and propane for all product categories.



When Will the Rebates be Available?

Rebates and reservations will be available starting on April 21, 2010. In order to obtain a rebate, a customer must obtain a confirmed rebate reservation. That reservation serves as a guarantee of funds, provided an eligible customer purchases a qualifying product and submits a completed rebate application within 30 calendar days of the reservation date (see the question below about the reservation process for more information).

Purchases made prior to April 21, 2010 are not eligible for rebates.

Can I Install My Own Equipment?

No. In order to ensure that equipment is installed safely and in compliance with state code, your new equipment must be installed by a qualified contractor in order to qualify for a rebate. Home improvement contractors, including heating and plumbing contractors, must be registered with the state. For tips on finding a qualified contractor, visit the "[Find a Contractor](#)" page on the program web site.

Why Aren't Rebates Retroactive to Purchases Prior to Program Launch?

In order to ensure that rebates are offered fairly to all Pennsylvanians, the program requires that purchases made only during the program period starting on April 21, 2010 can be eligible. As noted, reservations are required to receive rebates.

How Long Will the Rebates Last?

Some ARRA funded programs have run out of funding within a few days or weeks, while others are projected to last significantly longer. Check the program web site for real time updates on reservation availability status at: www.paheatingrebates.com.

The best way to guarantee a rebate is to obtain a reservation when you are in the process of deciding to purchase a new ENERGY STAR-qualifying water heater, furnace or boiler.

How Does the Rebate Reservation System Work?

To ensure that the program does not run out of rebate funds without notice, the program maintains a reservation system. The reservation serves as assurance to customers that rebate funds have been set aside and are available for their products. There are three simple steps for eligible customers in the reservation process:

1. Reserve a rebate:
 - a. Go to the program web site to obtain a reservation at: www.paheatingrebates.com.
 - b. Customers without internet access may call the customer service line to obtain a reservation by phone at: 877-592-2061.
 - c. You will receive a reservation confirmation that specifies your reservation number, rebate funding reserved, product category for the rebate, and deadline to submit completed application.
2. Purchase and have a contractor install a qualifying product.

3. Submit your completed rebate application within 30 calendar days of the reservation date. Applications with missing or incorrect data will be subject to delays that could jeopardize confirmed reservation status.

Is it Mandatory to Make a Reservation Before Purchasing New Equipment?

No, you can make your reservation before or after purchasing your new ENERGY STAR-qualifying furnace, boiler, or water heater. However, the best way to ensure that rebate funding is still available is to make your reservation in advance.

Only qualifying purchases made on or after April 21, 2010 with a confirmed rebate reservation will be eligible for rebates.

What Happens if I Do Not Submit the Application on Time?

If you do not submit a completed application by the deadline (30 calendar days from the reservation date), your reservation will be cancelled and the funds will be released. You are welcome to re-apply for a reservation, as long as rebate funds are available.

What if Rebate Funds are Not Available?

If the available rebate funds have been fully claimed through reservations, you can go through the same reservation process to be placed on the waiting list. You will be given a confirmation with your number on the queue. As funds are released back into the rebate account, you will be contacted in order of your queue number and will have an opportunity at that time to obtain a reservation. If offered a reservation from the queue, you will have 72 hours to claim your reservation. From that point, you will have 30 calendar days to submit your completed application.

What Should I Do with My Old Appliance Once I Replace it With the Energy Efficient Model?

Instead of discarding your old equipment, the Pennsylvania Department of Environmental Protection encourages you to recycle it. Most contractors will remove your old equipment and deconstruct it to sell the valuable metals and properly dispose of remaining parts. Inquire about proper recycling and disposal with your contractor.

Recycling your old equipment ensures that the valuable materials like steel and other metals are recovered and reused, and that any hazardous materials are disposed of properly. Recycling also helps Pennsylvania save energy by making sure that your old, inefficient product is no longer using energy.

For more information, visit the "[Recycling and Links](#)" page at: www.paheatingrebates.com.

Will the Pennsylvania Home Heating Equipment Rebate Program be Offering Rebates on Air Conditioning Equipment or Appliances Such as Refrigerators, Dishwashers, and Clothes Washers?

Only the heating and water heating equipment specifically listed above will be eligible for rebates under this program.

However, many Pennsylvania customers are eligible for rebates on those products from other sources. All regulated electric utility companies are currently offering or will be offering rebates on appliances. Some manufacturers and retailers offer their own promotions and rebates. In addition, federal tax credits are available for qualifying energy efficient purchases made in 2010.

Please visit the "[Energy Efficiency](#)" page of the Pennsylvania Department of Environment web site for more information about options throughout the state.

Can I Claim Rebates for the Pennsylvania Home Heating Equipment and Other Sources?

You can combine your Home Heating Equipment Program rebate with federal tax credits, non-electric utility rebates, and/or manufacturer rebates. You cannot claim rebates from this program and from a Pennsylvania electric utility for the same product.

How Can I Claim a Federal Tax Credit for Qualifying Equipment?

Visit the ENERGY STAR web site for more information about tax credits for heating equipment: www.ENERGYSTAR.gov, or the Tax Incentive Assistance Project (TIAP) web site at: www.energytaxincentives.org.

Please see the program web site for information about additional rebate opportunities: www.paheatingrebates.com.

Why did Pennsylvania Choose this Equipment Selection for the Statewide Rebate Program?

The U.S. Department of Energy asked states to develop rebate programs that would optimize cost and energy savings for their residents. Heating is the largest component of energy consumption in Pennsylvania homes, and represent 43 percent of typical home energy consumption. Hot water heating represents 14 percent of typical home energy consumption. By focusing rebates on the equipment that can help reduce consumption and reduce energy bills for Pennsylvania residents, this program will help Pennsylvania to make the biggest impact for residents trying to save money and make their homes more energy efficient.

Given that appliance rebates are already broadly available from electric companies in Pennsylvania, the state's program provides a good balance and diversity of efficiency options and rebates in the state.

What is the ENERGY STAR program?

ENERGY STAR is a joint program of the U.S. Environmental Protection Agency (EPA) and the U.S. Department of Energy (DOE) to help consumers save money and energy through energy efficient products and practices. All appliances and products with the ENERGY STAR label meet strict energy efficiency guidelines set by the EPA and DOE.

For more information or to apply for your rebate, contact the Pennsylvania Home Heating Equipment Rebate Program's hotline at: 877-592-2061 or visit the web site at: www.paheatingrebates.com.