

3 Easy Steps for selecting the service plan coverage for your heating and cooling system.

- 1) **Select Coverage** - Choose between the Gold Plan and Annual Maintenance Plan Coverage
 - 2) **Select Additional Coverage** - Add your system's comfort accessories to any of the following Gold or Annual Maintenance Plans
 - 3) **Select Payment Method** - Pay one time or spread your payments over 12 months.
- (Prices are shown for one full year of protection. For equipment plan coverage, see back for details)

ACCOUNT NO.	
START	
EXPIRES	



Gold Plan	- FULL PARTS & LABOR COVERAGE - NO OVERTIME FEES	- 1ST CLASS PRIORITY SERVICE - NO SERVICE CALL FEES	- REPLACEMENT ALLOWANCE (SEE BACK) - INCLUDES ANNUAL MAINTENANCE	GOLD PLAN & TUNE-UP	EZ-PAY
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INCLUDES: All labor and parts in the selected equipment. Coverage also includes non-programmable thermostat. The only exclusions are (out of warranty) Coils, Heat Exchanger, Compressor, Hot Water Tank, Piping & Sheet Metal.

	PRICE	PER MONTH	QTY	TOTAL
<input type="checkbox"/> AIR CONDITIONER & FURNACE COMBO (GAS, ELECTRIC, OR PROPANE)..... <i>(one heating & one cooling tune-up)</i>	\$537.00	\$47.00	_____	\$ _____
<input type="checkbox"/> HEAT PUMP & GAS FURNACE COMBO (GAS OR PROPANE)..... <i>(one heating & one cooling tune-up)</i>	\$597.00	\$52.00	_____	\$ _____
<input type="checkbox"/> HEAT PUMP & AIR HANDLER COMBO (ALL ELECTRIC)..... <i>(one heating & one cooling tune-up)</i>	\$537.00	\$47.00	_____	\$ _____
<input type="checkbox"/> FURNACE OR BOILER (GAS, ELECTRIC, OR PROPANE)..... <i>(See Accessories for zoning options coverage)</i> <i>(one heating tune-up)</i>	\$298.00	\$26.00	_____	\$ _____
<input type="checkbox"/> AIR CONDITIONING (EXCLUDES HEATING SYSTEM)..... <i>(one cooling tune-up)</i>	\$339.00	\$30.00	_____	\$ _____



Annual Maintenance Plan	- DISCOUNT ON PARTS & LABOR - NO OVERTIME RATE	- INCLUDES ANNUAL TUNE-UP(S) - DISCOUNTED SERVICE CALLS	- PRIORITY SERVICE	ANNUAL MAINTENANCE PLAN	EZ-PAY
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	PRICE	PER MONTH	QTY	TOTAL
<input type="checkbox"/> GAS FURNACE <input type="checkbox"/> AIR CONDITIONER <input type="checkbox"/> DUCTLESS <input type="checkbox"/> GAS BOILER <i>(See Accessories for zoning options coverage)</i> <i>(one heating or one cooling tune-up)</i>	\$139.00	\$12.00	_____	\$ _____
<input type="checkbox"/> GAS FURNACE & AIR CONDITIONER <input type="checkbox"/> HEAT PUMP & AIR HANDLER <i>(one heating & one cooling tune-up)</i>	\$238.00	\$21.00	_____	\$ _____
<input type="checkbox"/> HEAT PUMP & GAS FURNACE COMBO..... <i>(one heating & one cooling tune-up)</i>	\$268.00	\$23.00	_____	\$ _____



Comfort Accessory Coverage (Add these coverages to any above heater plan)	ANNUAL MAINTENANCE PLAN	EZ-PAY	GOLD PLAN & TUNE-UP	EZ-PAY
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Annual Maintenance Plan - New Filter or Pad, Tune-up & Discounts on Parts & Service Calls
Gold Plan - New Filter or Pad, Tune-up, Full Parts & Labor Coverage & No Service Call Fee

	PRICE	PER MONTH	QTY	TOTAL
<input type="checkbox"/> HOT WATER HEATER (GAS OR ELECTRIC - CIRCLE ONE) - MODEL # _____	\$35.00	\$3.00	_____	\$ _____
<input type="checkbox"/> TANKLESS WATER HEATER (GAS OR ELECTRIC - CIRCLE ONE) - MODEL # _____	\$159.00	\$14.00	_____	\$ _____
<input type="checkbox"/> HUMIDIFIER - MODEL # _____	\$40.00	\$4.00	_____	\$ _____
<input type="checkbox"/> ELECTRONIC AIR CLEANER - MODEL # _____	\$50.00	\$5.00	_____	\$ _____
<input type="checkbox"/> UV LIGHT (INCLUDES BULB REPLACEMENT) - MODEL # _____		\$147.00	_____	\$ _____
<input type="checkbox"/> SPACE-GARD AIR CLEANER (2200, 2213, 2400, 2413 OR 5000 SERIES - CIRCLE ONE)..... <i>(1 FILTER CHANGE PER YEAR)</i>	\$59.00	\$5.00	_____	\$ _____
<input type="checkbox"/> 4" MEDIA AIR CLEANER (10 MERV) (TWO FILTER CHANGES PER YEAR)..... <i>(2 FILTER CHANGES PER YEAR)</i>	\$69.00	\$6.00	_____	\$ _____
<input type="checkbox"/> 4" MEDIA AIR CLEANER (16 MERV) (ONE FILTER CHANGE PER YEAR)..... <i>(1 FILTER CHANGE PER YEAR)</i>	\$149.00	\$13.00	_____	\$ _____
<input type="checkbox"/> ZONING - BOILER OR DAMPER (PER ZONE)		\$29.00	_____	\$ _____

SYSTEM COVERAGE TOTAL..... \$ _____

COMFORT ACCESSORY COVERAGE TOTAL..... \$ _____

COVERAGE SUB TOTAL..... \$ _____

DISCOUNT - \$ _____

DISCOUNT - \$ _____

TOTAL AMOUNT (YEARLY)..... \$ _____

TOTAL AMOUNT (MONTHLY)..... \$ _____



Sign-up to have your total system coverage into one low monthly rate and spread your payments out over the next 12 months.



Do you have 2 or more Heating & Cooling systems?
Take an additional \$10 Off each system's plan
* This discount does not apply to Comfort Accessory Coverage

Prices include applicable sales tax. Equipment must be in good working order at the time of enrollment. Note: Gold Contract takes effect 30 days after we receive your enrollment. Christian HVAC customers are waived from 30 day waiting period. Prices are subject to change. Prices are shown for one full year of protection. For equipment plan coverage, see back for terms and conditions.

METHOD OF PAYMENT Cash Check Credit Card (Discover, Visa, or Mastercard) Card # _____ Expires _____ / _____ V-Code _____
(3 digit code on back of card)

Location Name _____ **Bill To :** Name _____
Address _____ Address _____
City _____ PA Zip _____ City _____ PA Zip _____
Email _____ Email _____

Signature _____ Date _____ I agree to the terms and conditions for the Christian Heating & Air Conditioning Service Plan(s) I am purchasing.

For easy ordering or questions about our service plans:

Call 215-357-5012 Email ServicePlans@ChristianHVAC.com Mail to 1320 Industrial Hwy Southampton, PA 18966



"Setting the Highest Standards in the Industry Since 1989"



Visit us on-line at ChristianHVAC.com PA04441



PREVENTATIVE MAINTENANCE PLAN COVERAGE, EXCLUSIONS, AND PROVISIONS.

GOLD PLAN COVERAGE - AIR CONDITIONER, GAS FURNACE, HEAT PUMP, GAS BOILER, AND FAN COIL.

COVERAGE INCLUDES THE FOLLOWING REPAIR COVERAGE

Accumulator	Condenser Motor	Drain Pan	Expansion Valve	Gas Pilot	Overload Switches	Relays
Blower Motor/Wheel	Contact	Drier	Fan Blade	Gas Valve	Pulleys	Safety Controls
Capacitors	Compressor*	Evaporator Coil	Fan Belts	Heat Exchanger*	Press Controls	Sheaves
Condenser Coil	Defrost Control	Electric Heat Pkg	Fan Controls	Orifices	Refrigerant	Strainer

Ultra Violet Light - Replace UV Bulb and check electrical connections once per year. All parts and labor coverage on equipment.

Electric Hot Water Heater - Clean & Check operation of wiring & elements & flush sediment out of tank. All parts and labor coverage on equipment.

Gas Hot Water Heater - Clean & Check operation on pilot assembly & flush sediment out of tank. All parts and labor coverage on equipment.

Tankless Water Heater - Clean & Flush heat exchanger. Check operation and controls. All parts and labor coverage on equipment except heat exchanger*

* Manufacturer's Warranty Coverage on the following: **Compressor, Coils, Hot Water Tank & Heat Exchanger**

GOLD PLAN TERMS

The Plan term is twelve (12) months. The effective date for any new plan shall be communicated to you in a Purchase and Confirmation Letter within thirty (30) days after CHAC's receipt from you of the applicable fee. There is no coverage for any equipment failures that occur during the 30-day waiting period. If, however, CHAC receives from you a renewal fee prior to expiration of your existing applicable Plan, no thirty day waiting period applies and coverage of the Equipment does not lapse; the renewal terms and conditions apply as the expiration of the existing applicable Plan. In the event you sell your residence during a Plan's Term, that plan will be transferable to the new owner for the remainder of its term.

TUNE-UP COVERAGE - AIR CONDITIONER, GAS FURNACE, HEAT PUMP, GAS BOILER, AND FAN COIL.

21 POINT CLEAN AND CHECK

- | | | |
|---------------------------------------|--|--|
| 1. Operating Pressures | 8. Operation of Compressor Contactor | 15. Proper Refrigerant Charge & Visual Leaks |
| 2. Flue Pipe & Check Proper Draft | 9. Capacitor & Relays | 16. Pilot & Check Gas Burner |
| 3. Superheat / Sub Cooling | 10. All Wiring & Connections (Unit Only) | 17. Lubricate All moving parts where accessible |
| 4. Temperature at Return & Supply Air | 11. Electric Heat Pkg (Heat Pump Only) | 18. Inspect Thermostat |
| 5. Belt & Adjust Tension | 12. Condensing Coil | 19. Perform Proper CO Test (Gas Furnaces) |
| 6. Safety Controls | 13. Evaporator Coil (If Accessible) | 20. Wax Outdoor Unit to protect finish from rust |
| 7. Voltage & Amperage to All Motors | 14. Condensate Drain & Traps | 21. Replace 1" Standard Filter & Recommend Maintenance |

TUNE-UP COVERAGE TERMS

CHAC Tune-Up Coverage plans cover a one time visit to perform the operational checkup service as listed under the specific Tune-Up Coverage. Preventative maintenance is mandatory in keeping a warranty in a valid status with the manufacturer. By declining to perform this maintenance, the Purchaser is in risk of having a warranty claim denied and will be responsible for all repairs. Drain lines will be tested at the time of tune-up on the equipment that is covered under this agreement. CHAC will not be liable for any water leaks or damages that are a result of water leak that may occur after 30 days of the tune-up.

COMFORT ACCESSORY COVERAGE COVERAGE FOR TUNE-UP

Media Air Cleaners - Replace 4" media (Merv 10) filter twice per year, 4" (Merv 16) filter once per year & Space-Guard (2200, 2213, 2400, 2413 & 5000) once per year

Electronic Air Cleaner - Take out and clean pre-filters and electronic cells twice per year.

Humidifier - Replace water panel, clean screen, and clean drain on humidifier once per year.

REPLACEMENT ALLOWANCE

CHAC Service Plan(s) are not replacement plans and do not cover replacement of a complete unit, even if the cause of the unit's malfunction can be traced to failure of a part or parts covered by the contract. If the estimate cost of repair exceeds the actual cash value of the unit covered, or if the unit is deemed not repairable, CHAC reserves the right to not repair the unit, and to provide you an allowance toward the purchase of a new unit under the Gold Plan only, in accordance with the schedule listed above. You may receive an allowance to aid in replacement of the unit based on the age of the Equipment and current market value, up to \$1500. CHAC must install the new unit. A Replacement Allowance can not be given to the customer if the replacement is performed by another company or person. See Allowance Schedule Chart. The products or Equipment to be covered must be in good operating condition at the time of application, and you, the purchaser, must participate in the program for a minimum of ninety (90) days before any residual allowance associated with the replacement of a piece of Equipment is covered.

LIMITATION OF LIABILITY

CHAC excludes any liability for special, indirect or consequential damages. Liability and the Purchaser's sole remedy for performance or non-performance under these plans is limited to the cost of replacement parts and associated labor as would be required under each plan.

EXCLUSIONS

CHAC shall not be liable or responsible for any claims or charges associated with any loss of, or failure of, the covered equipment that directly or indirectly arises out of any of the following:

Power surging, brownouts, blackouts, spikes or electrical circuit overloads; consequential damage resulting from the loss of power, light, heat, steam or refrigeration. Fire, smoke, explosion, lightning, hail, wind, exposure to weather and other acts of nature, earth movement including landslide, mudslide, subsidence, earth quake or volcanic eruption, rust, corrosion, and/or sediment damage, flood, freeze, water or other abnormal conditions. Improper installation of the covered equipment or lack of preventative maintenance as recommended by the manufacturer. Manufacturer's recall due to error in formulae and/or design. Use of the covered equipment in a business or commercial application. Misuse of the covered equipment for any purpose other than intended by the manufacturer. Failure to perform normal, routine or seasonal maintenance, adjustments and/or service as may be outlined in the installation and servicing instructions or owner's manual. Vandalism and rodent, animal, or insect damage is not covered. Additional equipment not covered under service plans are as following: all exterior components of the equipment, including filters and air cleaners, lubricants, ductwork, air flow, drain lines, humidifier, dehumidifiers, and cabinetry and/or other aesthetics; supplementary power sources, such as batteries, etc.; solar heaters, heat pump water heaters, water heaters connected to wood burning stoves, geothermal and/or water source units, commercial rooftop, ductless spit and packaged terminal units; fuel supplies; interconnecting tubing fittings and sensors; any lighting fixtures or bulbs, power cords, and/or other additional items accompanying the equipment.

ADDITIONAL EXCLUSIONS ON PARTS AND SERVICES NOT COVERED

CHAC service plans only cover equipment that is in good working condition at the time the plan takes effect. CHAC service plan contracts do not cover damage caused by Purchaser abuse. CHAC reserves the right to reject the coverage. CHAC will not cover a part if it or an acceptable alternative part is no longer available through normal procurement practices. CHAC will not handle or remove suspected asbestos material or lead. CHAC Service Plans only cover the services of one service technician per service call. Drainage and/or refilling of hyronic systems are not covered, unless it is done in conjunction with a plan-covered part replacement. CHAC Service Plans do not cover start-up services, routine or seasonal turn on/off, inspections and operational checks, or cleaning and relighting of pilot lights. Operational and safety checks are included under the Central Air Conditioning/Heat Pump Tune-Up Coverage plans as specified under these options. CHAC will not cover Lennox Pulse or Hydro Pulse Heating units, or Amana Air Conditioning units. CHAC reserves the right to reject any Agreement if upon inspection by our serviceman, equipment is found in such condition that service will be unsatisfactory to both parties.

CANCELLATION/NON-RENEWAL BY CHRISTIAN HEATING AND AIR CONDITIONING, INC.

CHAC shall have the right to cancel or not to renew any service plan under the CHAC Service Plan(s) by giving not less than 30 days prior written notice to you, the Purchaser at the address designated in the Purchaser's confirmation letter. At the time of notification, CHAC shall not return to Purchaser, the amount, if any, by which the remaining proportionate share of fees paid by Purchaser to CHAC exceeds the following: amount of claims paid by CHAC covered repairs and/or replacement. No service will be rendered under the CHAC Service Plan(s) if the customer has a past due account.

SERVICE CALL TERMS

Replacement of any parts may be made with the parts of like kind and quality. Once the repair has been completed, the service technician will ask that you sign a completed form. Your signature states that the work listed was completed. CHAC reserves the right to perform post installation inspections of the repaired equipment. CHAC reserves the right to make all calls during regular working hours. Any calls performed after normal working hours (8 am -5 pm) will be billed at the standard rate of the Purchaser's Service Plan. CHAC will obtain Purchaser's authorization to perform work not covered by CHAC's Service Plan. Purchaser agrees to give CHAC prompt authorization to make repairs recommended by a service technician, if the equipment is to be under the Service Plan.

MANUFACTURER'S WARRANTY & INSURANCE

CHAC Manufacturer's Warranty Plan covers manufacturer's parts and labor for the warranty product only. If a repair or replacement is needed outside the warranty, then charges will apply accordingly. CHAC shall not be responsible for any repairs which may still be covered under the original equipment manufacturer's warranty or would be covered under homeowner's, fire, or other insurance.

PAYMENT/CHARGES FOR NON-COVERED WORK

It is the Purchaser's responsibility to pay the service technician for any and all charges which are not covered under these contracts. This includes, without limitation, payment for service calls when no repairs are made, cleaning and relighting pilot lights, resetting of tripped safety devices, fuses and/or circuit breakers (internal and external) and diagnostic assessments. In the event the service technician determines that the repair required is a non-covered part, the Purchaser may choose to have the repair done at the price quoted by the service technician, but any such repair is not covered under the CHAC Service Plan fee. If the equipment is inaccessible or unsafe for the service by one service technician there is a charge for any additional service technician needed. Customer education visits are not covered.

CUSTOMER CANCELLATION

This Plan applies only to you, the Purchaser and Equipment you have covered under the plan. You may cancel the Plan at any time after 45 days, for any cause, with prior written notice to CHAC. CHAC shall return to Purchaser the amount, if any, after the 45 day obligation expires and the remaining proportionate share of fees paid by Purchaser to CHAC exceeds the following: the amount of claims paid by CHAC for covered repairs, annual maintenance, service, and/or replacements and a \$25 administration fee.

SCHEDULED MAINTENANCE

Per your maintenance agreement plan, if you are scheduled for a heating &/or cooling season tune-up and fail to have your tune-up performed within the contract period of your agreement, the scheduled heating &/or cooling season tune-up will be forfeited. You may not add this missed tune-up to any new maintenance agreement plan.

AUTOMATIC RENEWAL

By signing and agreeing to the terms of our monthly service plans, the Purchaser's credit card will be billed annually unless the Purchaser cancels 15 days prior to their renewals date. CHAC will send a reminder to renew prior to the upcoming contract expiration date.

Equipment Life-Expectancy	Average Life Expectancy
FURNACE (GAS/OIL)	18 yrs
AIR CONDITIONER	15 yrs
HEAT PUMP/ ELECTRIC BACK-UP	12 yrs
BOILER (HOT WATER OR STEAM OR GAS)	21 yrs
WATER HEATER (GAS)	9 yrs
WATER HEATER (ELECTRIC)	10 yrs
ELECTRONIC AIR CLEANER	10 yrs
HUMIDIFIER	10 yrs

ALLOWANCE SCHEDULE (GOLD PLAN ONLY)	AGE OF EQUIPMENT (YEARS)			
	1-5	6-9	10-14	15 +
HOUSE HEATER	\$1500	\$1000	\$500	\$200
WATER HEATER	\$500	\$200	\$100	\$50
CENTRAL AIR/ HEATPUMP	\$1200	\$900	\$500	\$200
HUMIDIFIER	\$300	\$200	\$100	\$50
ELECTRONIC AIR CLEANER	\$400	\$200	\$100	\$50

The chart above shows the replacement value that will be given if the equipment is deemed unrepairable or if replacement part is no longer available. The Purchaser can use the replacement allowance above only towards a new replacement of the Purchaser's current equipment under their current CHAC Coverage Plan.

NO OBLIGATION 45 DAY EXAMINATION PERIOD

Should you, the Purchaser, for any reason, during the first 45 days of the plan be dissatisfied with a CHAC Service Plan, simply notify CHAC in writing at the address below within 45 days for a full refund, less any claims paid by CHAC for covered repairs, annual maintenance, service, and/or replacement

Att: Service Manager

Mail to: 1320 Industrial Highway Southampton, PA 18966

Email: Bruce@ChristianHVAC.com